

Free Training: Action Counters Terrorism (ACT) Awareness

Whilst acts of terrorism are rare, the threat is real and persistent. Action Counters Terrorism (ACT) Awareness aims to help you to identify, respond to, and deal with the most likely attack methodologies used by terrorists. Delivered over a two hour session, by counter terrorism professionals, ACT Awareness guides you through modules such as the Current Threat, Identifying and Responding to Suspicious Behaviour, Identifying and Responding to Suspicious Items, Firearms and Weapons Attacks (Run, Hide, Tell), and optional modules such as Postal Threat, and Social Media

Free Training: See, Check, and Notify (SCaN) for Customer Facing staff

See, Check, and Notify (SCaN) Training for Customer Facing is an innovative training product borne out of years of research. A preventative programme delivered over two hours, SCaN for Customer Facing focusses on hostiles' thoughts and actions in the planning stages prior to an attack, when they are most vulnerable and when we can make a significant difference in stopping them carrying out their plan. It aims to teach delegates to:

SEE – Recognise what is suspicious, and what isn't

CHECK – Understand the Power of Hello, and the importance of good customer service in order to disrupt those who wish to cause us harm

NOTIFY – Know what to do if your suspicions are confirmed

Free Training: See, Check, and Notify (SCaN) for Comms Professionals Awareness

For staff working in communication roles, including internal coms, marketing, media liaison and digital, SCaN for Comms Professionals Awareness introduces communications staff to the concept of hostile research. It teaches learners what type of information, that they may release to the public, can be unintentionally useful to those wish to cause us harm. Staff can then carry out the Audit-Adapt-Amplify process to assess and address whether they have any vulnerabilities, and look at their communications with a new perspective.

**To find out more, register your interest, or organise training please contact your local Counter
Terrorism Security Advisors: CTSA@lancashire.police.uk**